

GDPR compliance

The GDPR regulates the collection, use, transfer, and sharing of personal data with the vital purpose of protecting it. KrispCall is dedicated to complying with European General Data Protection Regulation (GDPR) by accessing, identifying, governing, protecting, and auditing the user data.

You have the following rights with respect to your Personal information:

Right to Know: You have the right to know and see what data we have collected about you, including:

- Categories of personal information that we have collected related to you;
- Categories of sources from which personal information is collected;
- Commercial or business purpose of collecting your personal information;
- Categories of third parties to whom we have shared your personal information;
- Personal information that we have collected about you.

Right to Access: You have the right to obtain a copy of your personal information, along with the explanation, purpose, and details of the collected data. You can have information on;

- Categories of personal information that we have collected related to you;
- Categories of sources from which personal information is collected;
- Commercial or business purpose of collecting your personal information;
- Categories of third parties to whom we have shared your personal information;
- Personal information that we have collected about you.
- Time period for which the data will be stored.

Right to Correct: You have the right to correct or update your personal information stored by us.

Right to Delete: You are entitled to suspend the processing of your personal data if the data processing is unlawful or the accuracy of your data is contested. For instance, you can delete call recordings by connecting to our API, which will be removed entirely from our databases.

Right to Report: You are entitled to report complaints to the supervisory authority if you believe your privacy is being violated.